

Dear FCC Members,

I urge you to reconsider your ruling that directs all Video Interpreters to process calls of a legal nature. To instruct an interpreter that does not have background or experience in this topic matter does a grave disservice to both the video and the audio caller. While I understand the rationale behind the Commission's decision, there is much more to this request than meets the eye. As President of our state's interpreting organization, I can assure you that there are many capable interpreters that will not work in this setting for fear that they will be forced to handle legal calls that they are not professionally trained to handle. The potential ramifications on both consumers prohibit us, ethically, from accepting these types of assignments. By directing us to relay calls of a legal nature I fear that you are setting a precedent that makes us complacent about the nature of our work and that will ultimately harm our consumers. I would very much like to have an opportunity to speak to someone in person regarding your decision. Please contact me if you would like further information on this topic and again, I urge you to reconsider your recent decision.

Sincerely,

Amy

President, Colorado Registry of Interpreters for the Deaf
720-341-9868